



For a continually updated list of resources, visit 211wny.org



211 WNY is your free and confidential link to health and human services.

Every day, across Western New York, people just like you are looking for help. Dial 2-1-1 or call toll-free 1-888-696-9211. You can also text your zip code to 898211.



NY Connects: Meets all service needs for Ages 60+ Call 716- 753-4582



BASIC EMERGENCY NEEDS

Catholic Charities

Jamestown: 42 Dunham Ave.
716-484-9188
Dunkirk: 326 Central Ave.
716-366-3533

Chautauqua County Rural Ministries

319 Washington Ave. Dunkirk
716-366-1787

Chautauqua Opportunities

Jamestown: 402 Chandler St.
716-661-9430
Dunkirk: 17 W. Courtney St.
716-366-3333

Salvation Army

Jamestown: 83 S. Main St.
716-664-4108
Dunkirk: 704 Central Ave.
716-366-3701



CHILDCARE
Child Care Council
Hotline
1-800-424-4532

A Children's Place

Jamestown, 716-487-2238

Campus and Community Children's Center, Inc.

Dunkirk, 716-366-9300 x4400
Fredonia, 716-673-4662

Chautauqua Lake Childcare Center

Mayville, 716-753-5851

YMCA Jamestown 716-664-2802

YWCA Jamestown 716-488-2237 x 250

CHILDREN SUPPORTS

Child Advocacy Program (CAP)

Forensic interviews, Counseling, Advocacy services
Jamestown: 716-338-9844
Dunkirk: 716-672-2031

CASA of Chautauqua County

Court Appointed Special Advocates (CASA) of Chautauqua County trains and supports court appointed, adult volunteers that advocate for children in the foster care system.
2 Academy Street Mayville
716-753-4123

WIC: Jamestown: 716-214-1484

42 Dunham Ave.
Dunkirk: 716-218-1484
328 Central Ave.



CLOTHES/HOUSEHOLD

Community Helping Hands

Emergency household & clothing needs. Donations accepted: Mon, Wed, Fri 3:30-7pm. For questions or to make referrals, please call: 716-487-1488



EMPLOYMENT SERVICES

Chautauqua Works Central Intake 716-661-9553



FOOD EDUCATION

Cornell Cooperative Ext.
525 Falconer Street,
Jamestown 716-664-9502

Jamestown Public/Mobile Market

410 N. Main St. Jamestown
716-226-0650



FOOD PANTRIES

For a complete list of food pantries, including locations and hours, visit feedmorewny.org and use the "find food" tab at the top of the page.



HOUSING

Dept. of Health and Human Services

All issues related to homelessness should first be directed to DHHS at 716-661-8200

Chautauqua Opportunities

Jamestown: 716-661-9430
Dunkirk: 716-366-3333

TRANSITIONS (Transitional housing for women) - YWCA

Jamestown 716-488-2237

ANEW CENTER – Domestic Violence Shelter open all hours; 24-hour Hotline 1-800-252-8748 or (716) 661-3897

UCAN City Mission (For men only)

7 W. 1st St. Jamestown
716-488-7480



LIBRARIES

All Chautauqua County Library systems are free & have open access to WI-FI. Each library has policies and plans in place. Please go to the link below to see individual hours of service:
cclsny.org



MENTAL HEALTH & CHEMICAL DEPENDENCY

Addiction Support:

Crisis/emotional distress line:
1-800-724-0461
Warmline: 1-877-426-4373
Warmline text: 716-392-0252
Kids Helpline: 877-543-7400

**Brooks TLC – Cassadaga
Chemical Dependency Clinic**
716-595-3355,
Derby Clinic: 716-947-0316

The Chautauqua Center
Jamestown: 107 Institute St
716-484-4334
Dunkirk: 1134 Central Ave
716-363-6050

**Chautauqua County Department of
Mental Hygiene: Mental Health &
Chemical Dependency Outpatient
Services:**

Jamestown: 200 E. 3rd St., 5th
Floor, 716-661-8330
Dunkirk: 319 Central Ave, 2nd
Floor, 716-363-3550

Evergreen Health:
408 W. 5th St. Jamestown
716-847-2441

**Family Service of Chautauqua
Region**

332 E. 4th St. Jamestown
In person and tele-counseling
services. Toll Free: 888-358-3899

Mental Health Association
716-661-9044 Offering peer and
support group services on-site and
via zoom.

Jamestown: Gateway Center Door
14; 31 Water St.

Dunkirk: Inside Grace Lutheran
church, 601 Eagle St.

The Resource Center

In person & Tele-counseling &
tele-psychiatry available

Jamestown: 716-661-1447

Dunkirk: 716-366-7660

**UPMC Chautauqua Outpatient
Mental Health & Chemical
Dependency Services**

Jamestown: 716-664-8641

Dunkirk: 716-363-0018



NON-EMERGENCY

**Chautauqua County Health
Network**

716-338-0010: Press 1 for help to
find a primary care doctor.



SENIORS/DISABILITY SERVICES

**** All agencies recommend
seniors start with**

NY Connects Mayville: 716-753-4582,
Jamestown: 716-661-7582, Dunkirk:
716-363-4582

Chautauqua Adult Day Services
Jamestown: 358 E. 5th Street 716-
665-4899 X 6
Dunkirk: 733 Central Ave.
716-366-8786

Meals On Wheels: Call NY
Connects: 716-753-4582

Office of Aging 716-753-4471

**Southwestern Independent Living
Center:** 716-661-3010
843 N. Main St., Jamestown



SOUP KITCHENS

Friendly Kitchen-Dunkirk:
319 Washington Ave. 716-
366-1787

Lunch: 11am-1pm M-F, Sat. 11am-
1pm Dinner: 5-6pm M-F Meal
boxes available

St Susan's Center – Jamestown:

(716) 664-2253

Mon - Fri 11am- 2:30pm

Saturday 12:00-2pm

31 Water St. Jamestown, NY
14701



STUDENT/PARENT RESOURCES

**Boys & Girls Club of Northern
Chautauqua County**
752 Central Ave. Dunkirk
716-366-1061

Chautauqua Striders

Tutoring: 716-489-3487

Mentoring: 716-485-8052

**Jamestown Community Learning
Council (JCLC)**

Serves parents and children from
birth to grade 8.

501 W. 3rd St. Jamestown
716-483-5624

Prevention Works

Parenting programs, Teen
Intervene support

Jamestown: 716-664-3608

509 1 E. Main St Falconer

Dunkirk: 716-366-4623

186 Lakeshore Drive

WCD Boys & Girls Club of

Jamestown 62 Allen St.

Jamestown

716-665-2902



VETERANS

Chautauqua County

Veterans Services

Jamestown: 716-661-8255

Dunkirk: 716-268-6030

Dwyer Veteran's Peer to Peer

Call for needs and online/phone
support: 716-969-5542



GOVERNMENT PROGRAMS

Access Services and benefits
through the Department of Health
and Human Services (DHHS).
contact them at **716-661-8200**, or
716-753-4998 or
mybenefits.ny.gov

For the local county web site of
services visit chqgov.com



DISASTER/SAFETY PROGRAMS

**American Red Cross of Western
New York**

325 E. 4th St Jamestown

800-733-2767

Chautauqua Safety Village

2685 Rte 394 Ashville

716-338-0171



INTERNET RESOURCES

Home internet \$20/month.
Call 211 and ask for low
cost internet.



Scan to learn more